

# BRIDGE:

## YOUR NEW REINSURANCE AND REPORTING TOOL

BRIDGE is the smart, cloud-based portal that you, as a MAXIS GBN member, can use to maintain a record of your MAXIS portfolio and complete the reporting cycle for our shared clients.

### BRIDGE makes life easier for you

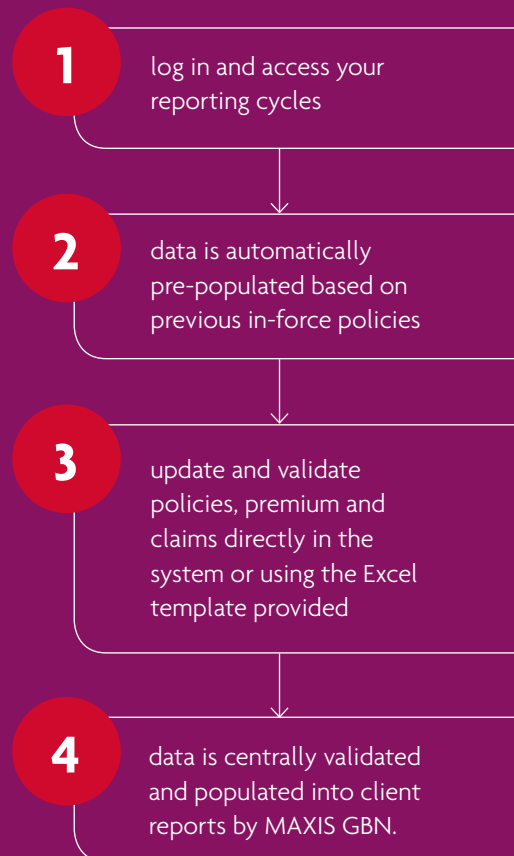
BRIDGE was custom-built for our network and delivers many benefits to you:

- access your MAXIS portfolio in one place
- easy to use, intuitive interface and built-in functionality avoid or reduce manual work required from your staff, leaving more time to focus on your local business
- pre-populated lists make it faster and easier to process quarterly data
- check quarterly in-force policies, premiums and claims to use in managerial reports, including portfolio analysis on pricing, commissions and fees
- automated data consistency checks make it much easier to maintain data accuracy
- accessed through the web browser – no need to install any software
- managed in a secure environment compliant with ISO27001, the highest security standard in the industry.



● MetLife and AXA in partnership

### How BRIDGE works – in summary





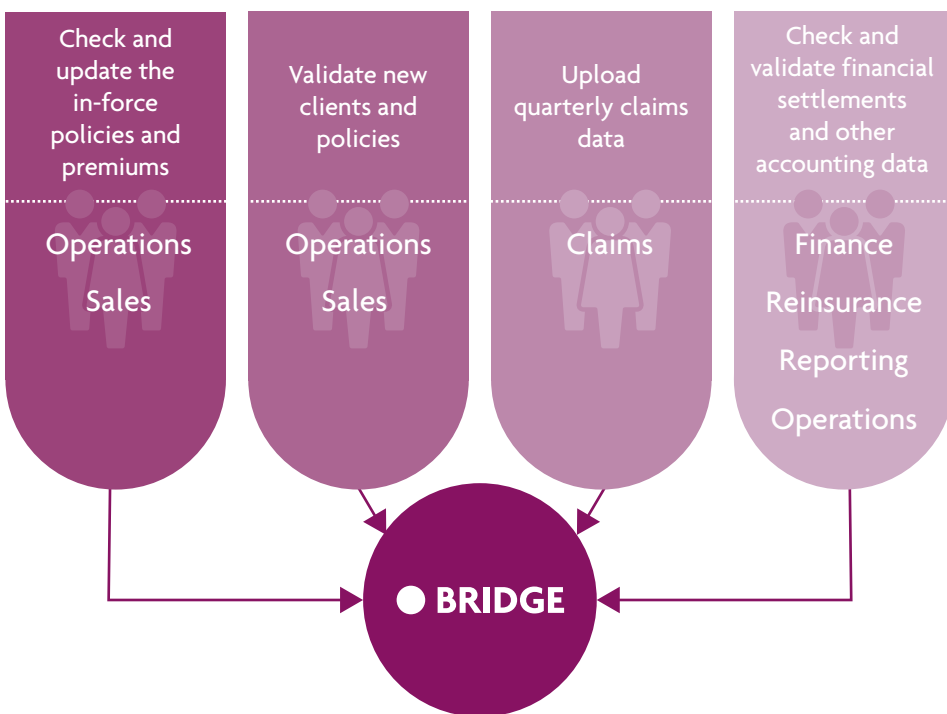
## With your help, BRIDGE can deliver efficiency to your business

BRIDGE is built on cutting-edge technology and enables you to be more efficient and accurate, leaving more time to focus on other things. For example, when you upload data into BRIDGE, the system immediately checks that information and will advise you if there are errors.

You may want to consider how best to manage BRIDGE between your internal teams such as operations, sales, claims and finance, in order to get the most out of the platform.

It's a clever system, but to maximise its potential and deliver value to all stakeholders we need **you** to complete data submissions within the requested timeframes.

### An example of the teams that may need to access BRIDGE



## What do members say about BRIDGE?

Many members are already using BRIDGE, including members with some of the most complex portfolios. The feedback has been very positive!

One particularly helpful function is the fact that BRIDGE pre-fills the template with data from the previous period. Even to add new clients, it's still a straightforward process using the templates and support provided.

## The new BRIDGE reports – and how they benefit our shared clients

BRIDGE enables us as a network to produce centralised, accurate, reliable and timely reports that allow multinational clients to make informed decisions on their portfolio.

Having one single template means that there is consistency across all clients, more accuracy and speedier output. For the first time, clients can also see their experience for the current period reported against the last period, enabling direct comparison.

Quarterly and annual reports will be issued to clients to agreed service levels, provided all members submit their data on time. This is where you can help.

## Making BRIDGE even better – and how you can be involved

BRIDGE is a key strategic investment in our network and your local reporting capabilities, working towards the goal of making MAXIS the leading global benefits network and the easiest one to work with.

The design, development and implementation of BRIDGE was a collaborative effort from a large team at MAXIS GBN, local members and third party suppliers, and we want to keep working with members to improve BRIDGE.

## BRIDGE training, Helpdesk and further support



To access BRIDGE training materials at any time, including Powerpoints, PDFs, webinars and videos, please login to OneMember, your MAXIS GBN online portal at [maxis-gbn.com](http://maxis-gbn.com)



Further webinars and 1-to-1 training for you and your staff are available at your request (subject to agreed dates)



A BRIDGE Helpdesk chat window is available 24/7 for any questions when you login to BRIDGE



If you have any additional queries please don't hesitate to get in touch with your MAXIS GBN contacts, or email [bridge@maxis-gbn.com](mailto:bridge@maxis-gbn.com).



Your input is vital in the future development of BRIDGE - we want to make sure it works for you!

**Please use your local MAXIS GBN contacts or email [bridge@maxis-gbn.com](mailto:bridge@maxis-gbn.com) to send us your ideas, suggestions for improvement or general feedback.**

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